

EGYPT - HOSPITALITY CLASSIFICATION FOR HOTELS

	A	B	C	D	E	F	G	H	I	J
1	Constraints	Items	N°	Criteria HOTELS	1*	2*	3*	4*	5*	
2		1-Definition. تعريف	1	Hotel is an establishment with a minimum capacity of 10 accommodation units, which offers rental accommodation furnished and equipped as rooms, suites, cottages, lodges or villas .Hotel also provides restaurant/bar service in some categories. Each accommodation unit can only accommodate a maximum of 4 people without extra bed that can be installed on demand هو بها يقل 10 سكنية ومجهزة فيلات. يكون به / ريفية فئاته. سرير يمكن إضافته	M	M	M	M	M	
3	*	2-Garage , Parking and car waiting area السيارات	2	Garage or parking services is provided (outside contract offering same service is accepted if close to the hotel). للسيارات (يمكن يكون جهة خارجية - ( قريب	N/r	N/r	3	M	M	
4			3	Garage and / or parking are under video surveillance بالكاميرات السيارات والفيديو	N/r	N/r	M	M	M	
5			4	Parking or garage guard on duty 24h/24H and 7/7 اليوم السيارات به أيام	N/r	N/r	3	4	5	

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6			5	Car / bus waiting area in front of the hotel entrance is provided السيارات والأتوبيسات	N/r	N/r	N/r	4	5	
7			6	Valet parking service is provided to the garage or car waiting area. السيارات يقوم توصيل السيارات	N/r	N/r	N/r	N/r	5	
8			7	Parking, garage and car waiting area are well maintained السيارات جيدا	N/r	N/r	M	M	M	
9			8	Parking, garage and car waiting area are clean السيارات نظيف	N/r	N/r	3	3	3	
10	*		3-Landscaping	9	Landscapping/green area is provided.	N/r	N/r	2	3	
11			10	Landscapping /green area is well maintained and clean. جيدا ونظيفة	N/r	N/r	3	3	3	
12			11	All main walkways' are constructed of hard surfaces and well drained (by artificial or natural means - absence of puddles). الرئيسية جيد ( طبيعية صناعية - )	N/r	N/r	3	4	5	

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13			12	All technical inspection hatches and / or control rooms are covered at the same ground level. جميع التفتيش	N/r	N/r	3	4	5	
14			13	At least the main walkways are suitable for wheelchair users and have ramps when required. الرئيسية - وبها	N/r	N/r	4	5	6	
15			14	All walkways are well maintained. جيذا	N/r	N/r	4	5	6	
16			15	All walkways are clean. نظيفة	N/r	N/r	3	3	3	
17	*	4-Building	16	Building is completely independent (does not share building with private/family home or another activities). - يتشارك / به /	N/r	N/r	N/r	M	M	

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				<p>Hotel could be independent building or part of one building with a private entrance with the following conditions:</p> <p>1 - If located on the ground floor and has many connected floors; it is necessary to provide a separate entrance and a separate stairs. If there is more than 3 floors an elevator is required.</p> <p>2 - If located on upper floors, a separate elevator is required (to be used only for hotel guests). 3 - In case of more than one hotel in a building, one is applied to the following conditions: -</p> <p>a- If the hotels are on the ground floor, it requires a separate entrance for each hotel with separate stairs inside it (if exist).</p> <p>b - If the hotels are on upper floors an elevator is required separately for each hotel or jointly for both hotels but different of the one of the building.</p> <p>ويكون له يجب الآتية يتبع يلزم ويكون يلزم يلزم يقع به، يتكون ثانياً: العليا، يجب توفير يكون نزلانه يجب تطبيق التالية يلزم توفير داخلية العليا، يلزم توفير للفندقين يكون هذا غير</p>							
18	*		17		M	M	M	N/r	N/r		

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19			18	<p>If hotel is part of building and located in upper floors, directional signage is provided on the entrance to the building, indicating the elevators and floor numbers.</p> <p>و يقع العلياء، هناك إرشادية</p>	M	M	M	N/r	N/r	
20			19	<p>When building is independent, all air conditioning units, heating and satellite devices must be hidden from guest view from ground floor, at all building façade.</p> <p>التكييف، الصناعية غير مرئية للنزيل واجهات</p>	N/r	N/r	N/r	M	M	
21	*			20	<p>Any external or internal stair/staircase with more than 4 steps and a width of more than 110 cm must have a rail securely mounted at 85-96 cm height, rail grip diameter 5cm</p> <p>٤ يجب يزيد ١١٠ بدرابزين بين ٨٥ ٩٦ قطرها ٥</p>	M	M	M	M	M

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22	*		21	Any balcony or terrace above ground have a railing or wall barrier at a minimum of 1.1m height, if front bars are used, bar distance not to exceed 10cm between each bar  يجب يكون بها درابزين أمامية، يلزم بين القضيبين ١٠	M	M	M	M	M	
23			22	External & internal directional signage at least in 2 languages or pictograms are provided in all hotel outlets, indicating services and facilities.  توفير إرشادية خارجية وداخلية بلغتين توضيحية به	N/r	N/r	3	4	5	
24			23	All painting, grouting, plumbing and other finishings of the façade are well maintained  الدهانات الأرضيات والتشطيبات بالواجهة جيدا	N/r	N/r	3	4	5	
25			5-Entrance	24	There is one main entrance for guests  رئيسي	M	M	M	M	M
26			25	One separate entrance at main building for staff and suppliers  الرئيسية للعاملين والموردين	N/r	N/r	M	M	M	
27	*		26	Main entrance is suitable for wheelchair users.  الرئيسي	N/r	N/r	3	4	M	

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28		6-Hosting Area	27	Sensor operated door and /or doorman are provided / بجهاز	N/r	N/r	4	M	M	
29			28	Ashtrays are available and clean نظيفة طفايات	N/r	N/r	3	3	3	
30			29	A Hosting area is available ( check in, check out, lobby and lobby bar are included ). التسجيل - للنزيل	M	M	M	M	M	
31	*		30	A minimum of 3 sqm for each lodging unit of the first 100 lodging units, 1 sqm for any additional lodging unit (Area connected to the lobby and seating are included in calculation) ٣ إلى ١٠٠ إضافية -	N/r	N/r	N/r	N/r	M	
32	*		31	A minimum of 2.5 sqm for each lodging unit of the first 100 lodging unit, 1 sqm for any additional lodging unit (Area connected to the lobby and seating are included in calculation) ٢.٥ إلى ١٠٠ إضافية -	N/r	N/r	N/r	M	N/r	

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33	*		32	A minimum of 2 sqm for each lodging unit of the first 100 lodging units, 1 sqm for any additional lodging unit (Area connected to the lobby and seating are included in calculation) ٢ يلى ١٠٠ إضافية -	N/r	N/r	M	N/r	N/r	
34	*		33	A minimum of 1.5 sqm for each lodging unit of the first 50 lodging units, 0.5 sqm for any additional lodging unit (Area connected to the lobby and seating are included in calculation) ٥٠ إضافية ١٥٠ يلى ٠.٥٠ -	N/r	M	N/r	N/r	N/r	
35	*		34	A minimum of 1.5 sqm for each lodging unit of the first 20 lodging units, 0.5 sqm for any additional lodging unit (Area connected to the lobby and seating are included in calculation) ٢٠ ١٥٠ يلى ٠.٥٠ إضافية -	M	N/r	N/r	N/r	N/r	
36			35	A/C is provided جهاز تكييف	M	M	N/r	N/r	N/r	
37	*		36	A/C is provided ( concealed or built in) مبيت يكون جهاز تكييف غير	N/r	N/r	M	M	M	

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38			37	A/C temperature is between 18° and 26° C بين 18 26 مئوية	M	M	M	M	M	
39			38	Hosting area is well ventilated and aerated جيدة التهوية	M	M	M	M	M	
40			39	Lighting with energy-saving bulbs - low consumption.	1	2	3	4	5	
41			40	Fresh cut flowers are available زهور طبيعية جيدة	N/r	N/r	3	4	5	
42			41	Hosting services are provided 24h a day, 7/7 days a week الضيافة اليوم أيام	M	M	M	M	M	
43			42	Internet service is provided by Wi-Fi	M	M	M	M	M	
44			43	Official Lodging units' rates signed by the representative of the Ministry of Tourism Arabic and another language, it must be visible by customer either at front desk or main door. الرسمية ( العربية الرسمية ) السياحة ( الرئيسية ) الأمامية الرئيسية مرئية للنزيل	M	M	M	M	M	
45			44	Staff are well groom and with uniform مظهر	M	M	M	M	M	
46			45	Staff uniforms are clean and with name (surname and / or given name) tag clear بها العاملين نظيف	3	3	3	3	3	

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47			46	VIP services are provided, it may be located in hosting area or in a specified floor of lodging units الشخصيات	N/r	N/r	N/r	N/r	5	
48			47	Currency exchange services are provided through bank or ATM machine inside hotel طريق الدولية يقبل	N/r	N/r	3	4	M	
49			48	Furniture is well maintained جيذا	2	3	4	5	6	
50			49	Furniture is clean نظيف	3	3	3	3	3	
51			50	Floors are well maintained الأرضيات جيذا	2	3	4	5	6	
52			51	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
53			52	Walls are well maintained جيذا	2	3	4	5	6	
54			53	Walls are clean نظيفة	3	3	3	3	3	
55			54	Ceilings are well maintained جيذا	2	3	4	5	6	
56			55	Ceilings are clean نظيفة	3	3	3	3	3	

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57	*	7-Luggage Room	56	In hosting area, a separate lockable room with shelves and hangers - exclusively used for luggage storage and for the storage of wheelchair & crutches of those with special needs - is available - يمكن غلقها ومجهزة - الاحتياجات	1	2	3	M	M	
58			57	A receipt is issued at each baggage deposit يتم إيصال حقيبة	1	2	3	4	5	
59			58	Luggage room is well maintained and clean جيذا ونظيفة	3	3	3	3	3	
60	*	8-Gift shop/Newspaper الهدايا	59	Gift shop is available للهدايا	N/r	N/r	3	4	5	
61			60	Newspapers are available in Arabic and in at least one foreign language and - ther is availability of printing A4 news given by internet. العربية الأجنبية إمكانية إخبارية	N/r	N/r	N/r	4	M	

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62	*	9-Business Services	61	Minimum of one desk with a computer, printer, internet connection is available for clients به كمبيوتر	N/r	N/r	3	4	M	
63			62	All materials and cables are clean and properly arranged والتوصيلات الكهربائية نظيفة	N/r	N/r	3	3	3	
64	*	10-Multipurpose room	63	1 multipurpose room is provided	N/r	N/r	3	M	N/r	
65	*		64	2 multipurpose rooms are provided ( at least for 200 people) ٢٠٠ ٢	N/r	N/r	N/r	N/r	M	
66			65	Furniture is well maintained جيذا	2	3	4	5	6	
67			66	Furniture is clean نظيف	3	3	3	3	3	
68			67	Floors are well maintained جيذا الأرضيات	2	3	4	5	6	
69			68	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
70			69	Walls are well maintained جيذا	2	3	4	5	6	
71			70	Walls are clean نظيفة	3	3	3	3	3	

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72		11-Public Toilets المياه	71	Ceilings are well maintained جيذا	2	3	4	5	6	
73			72	Ceilings are clean نظيفة	3	3	3	3	3	
74			73	Separate toilets are available for males and females, clearly signed مياه ( وحریمی )	M	M	M	M	M	
75	*		74	Public toilet entrance door has a minimum width of 90 cm net and to be self closing المياه ٩٠ يقفل ويكون	M	M	M	M	M	
76			75	Full length mirror is provided توفير طولية	M	M	M	M	M	
77			76	Electrical extractor - good ventilation is available in each cabin وسيلة كهربائية - توفير تهوية جيدة كابينة	M	M	M	M	M	
78			77	Extractor - extraction grids are well maintained and clean وسيلة وشبكاتهما جيذا ونظيفة	3	3	3	3	3	
79			78	Mirror is provided above basins غسيل الوجه	M	M	M	M	M	
80			79	Plumbing is hidden from guest view مواسير المياه غير مرئية	1	2	3	4	M	
81			80	Wash basin is provided لغسيل الوجه	M	M	M	M	M	

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82			81	All toilet water tanks have dual flush economizer system جميع المياه بالتواليتات يكون لديها للمياه	1	2	3	4	5	
83			82	All taps heads have economizing frother (air mixer) جميع الصنابير هواء	1	2	3	4	5	
84			83	All bathroom appliances are well maintained and clean جميع تجهيزات جيدا ونظيفة	3	3	3	3	3	
85			84	Clothes hook is available in wash basin area غسيل الوجه	1	2	3	4	5	
86			85	Sufficient lighting is provided كافية	M	M	M	M	M	
87			86	Cold and hot water are permanently available مياه	M	M	M	M	M	
88			87	Hot and cold water arrives quickly (no more than one minute, loop circuit) الدقيقة يصل -	1	2	3	4	5	
89			88	Soap dispensers, paper towel are provided. ورقية	M	M	M	M	M	
90			89	Hand dryer are provided أيدي	1	2	3	M	M	
91			90	Hand cotton towels are provided	N/r	N/r	N/r	N/r	5	

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92			91	Toilet cabin door is minimum width of 70 cm net يقبل كابينة التواليت ٧٠	M	M	M	M	M	
93			92	Closed toilet cabins with locks are provided التواليات	M	M	M	M	M	
94			93	Toilet cabins are completely closed from floor to ceiling المياه الأرضية	N/r	N/r	3	M	M	
95			94	Hooks are provided in cabins	M	M	M	M	M	
96			95	Toilets seat are seat with internal or external water jet التواليات	M	M	M	M	M	
97			96	Toilet cabins have covered wastebasket to be opened by foot, stainless steel and other one in the wash basin area مهملات ستيل بكابينة مهملات هناك، التواليت،	M	M	M	M	M	
98			97	Toilet paper on unwinder is available in toilet cabins الكابينة توفير	M	M	M	M	M	
99			98	An extra roll of toilet paper on support in the toilet cabin الكابينة إضافية	1	2	3	M	M	
100			99	If male urinals exist, they have side view partition in male public toilets المياه يوجد بها	M	M	M	M	M	

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101	*		100	Floors are anti slip surface الأرضيات	M	M	M	M	M	
102			101	Furniture is well maintained جيذا	2	3	4	5	6	
103			102	Furniture is clean نظيف	3	3	3	3	3	
104			103	Floors are well maintained الأرضيات جيذا	2	3	4	5	6	
105			104	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
106			105	Walls are well maintained جيذا	2	3	4	5	6	
107			106	Walls are clean نظيفة	3	3	3	3	3	
108			107	Ceilings are well maintained جيذا	2	3	4	5	6	
109			108	Ceilings are clean نظيفة	3	3	3	3	3	
110	*		12-Public toilet for weelchair users المياه	109	At least one suitably adapted toilet is required, it could be unisex when completely separate from the public toilets male & female يمكن تجهة المياه وجودها للجنسين والحریمی	1	2	3	4	5

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111			110	<p>All the requirements and standards for public toilets area applied on public toilets are applied in toitets for those with special needs; and to apply the additional following specifications:</p> <p>يتم تطبيق المعايير والمياه الإحتياجات الإضافية التالية</p>	M	M	M	M	M	
112	*		111	<p>Door of those with special needs is outward swinging, at least 100 cm wide net and with handle between 90cm -120 cm height from floor level. When toilets of those with special needs are in each of the men's and women's sections all doors leading to the cabin must have the same characteristics.</p> <p>يفتح المياه الإحتياجات يكون مقبضه الكابينة المؤدية للمياه والحريمى للكابينة</p>	1	2	3	4	5	
113	*		112	<p>Toilet cabin minimum size is 120 cm x 150 cm with a minimum of 100 cm net, clear in front of toilet seat</p> <p>الكابينة 120 x 150 التواليت</p>	1	2	3	4	5	

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114			113	Toilet seat height are between 43 cm - 49 cm with internal or external water jet يتراوح التواليت بين ٤٣ ٤٩	1	2	3	4	5	
115			114	Wash basin is 50 cm width and 72- 74 cm height from floor level with a sufficient space under basin and a mirror over the basin with height between 50 -80 cm and with a long arm tap يتراوح غسيل الوجه بين ٧٢ ٧٤ كافية يتراوح ما بين ٥٠ مياه طويلة ٨٠	1	2	3	4	5	
116			115	Safety rails horizontal and vertical is provided beside wash basin and toilet seat توفير رأسية وأفقية التواليت	1	2	3	4	5	
117			116	All supplies(toiletries) are on 90 -120 cm height from floor level يتراوح بين ٩٠ ١٢٠	1	2	3	4	5	
118	*		13- Elevators	117	A minimum of one guest elevator should be provided for buildings with 2 floors or more above the ground level. An extra elevator should be added for every additional 50 rooms طابقين ويتم بها 50	N/r	N/r	N/r	M	M

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119	*		118	A minimum of one guest elevator should be provided for buildings with 3 floors or more above the ground level. An extra elevator should be added for every additional 50 rooms- the criteria applies in case of an independent building بها ٣ و يتم هذه المعايير	M	M	M	N/r	N/r	
120			119	Service elevator is available	N/r	N/r	3	M	M	
121			120	All elevators cabinets are well maintained جيدا	2	3	4	5	6	
122			121	All elevators cabinets are clean نظيفة	3	3	3	3	3	
123			122	Floor numbers are clearly visible in elevator panel	1	2	3	4	5	
124			123	Contract of maintenance must be provided صيانة	3	3	3	3	3	
125	*		14- Access Corridors	124	Lodging units corridors should have a minimum width of 1.2 m net يقبل ١٢	1	2	3	N/r	N/r
126	*	125		Lodging units corridors should have a minimum width of 1.5 m net يقبل ١٥	N/r	N/r	N/r	4	5	

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127	*		126	All corridors are suitable for wheelchair users	N/r	N/r	3	4	5	
128			127	Corridors are well lit جيدا	3	3	3	3	3	
129			128	Movement detectors are operational in lighting system يعمل	1	2	3	4	5	
130			129	Corridors are aerated and ventilated جيدة التهوية	M	M	M	M	M	
131			130	Lighting with energy-saving bulbs - low consumption.	1	2	3	4	5	
132			131	Floors are well maintained جيدا الأرضيات	2	3	4	5	6	
133			132	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
134			133	Walls are well maintained جيدا	2	3	4	5	6	
135			134	Walls are clean نظيفة	3	3	3	3	3	
136			135	Ceilings are well maintained جيدا	2	3	4	5	6	
137			136	Ceilings are clean نظيفة	3	3	3	3	3	
138			137	If corridor equipment exists, they are well maintained جيدا وأجهزة	2	3	4	5	6	

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139			138	If corridor equipment exists, they are clean وأجهزة نظيفة	3	3	3	3	3	
140			139	Directional signage in the corridors to indicate guest rooms and other outlets الإرشادية	1	2	3	4	5	
141		15- Food & Beverage Areas الأغذية	140	One main Food & Beverage area is provided ( main restaurant) رئيسية للأغذية - رئيسي	N/r	N/r	M	M	M	
142			141	One main Food & Beverage area is provided ( breakfast area) رئيسية للأغذية -	M	M	N/r	N/r	N/r	
143	*		142	Minimum area has 1,75 sqm per person for 60% of the capacity of the hotel ١٧٥ %٦٠	N/r	N/r	N/r	N/r	M	
144	*		143	Minimum area has 1,5 sqm per person for 60% of the capacity of the hotel ١٥٠ %٦٠	N/r	N/r	N/r	M	N/r	
145	*		144	Minimum area has 1 sqm per person for 60% of the capacity of the hotel ١٠٠ %٦٠	N/r	N/r	M	N/r	N/r	

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146	*		145	A second Food area is available - example "à la carte" or "Specialty food" يمكن يكون	N/r	N/r	N/r	M	M	
147			146	1 bar area is provided (open or enclosed areas) " - يمكن	N/r	N/r	M	M	M	
148	*		147	1 extra bar area is provided (open or enclosed areas) " - يمكن	N/r	N/r	N/r	5	M	
149			148	Non smoking area should be available in all Indoor Food & Beverage areas لغير المدخنين للأغذية	N/r	N/r	3	4	5	
150			149	Food and beverages prices list (in Arabic and another language) in Egyptian pounds included taxes and service charge included is available بالجنيه العربية أجنبية بها	M	M	M	M	M	
151			150	Tablecloths, placemat, napkins are in good condition and clean جيدة ونظيفة	3	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
152			151	Buffet can be from fixed or mobile units, it contains hot & cold sections - Chafing dishes have full roll top and are equipped to operate on electricity. يمكن يكون البوفيه الصحية، مجهزة بأغطية ومجهزة بالكهرباء	N/r	N/r	3	4	5	
153			152	If side station exists, they are well maintained and clean جيدا دواليب ونظيفة	N/r	N/r	3	3	3	
154			153	If Live Cooking station(s) exist, they have an extraction hood with filters يلزم توفير لطهى هواء	N/r	N/r	M	M	M	
155			154	Cabling of equipment and all working equipment are well organized to have a proper outlook or hidden from guest view الكهربائية الأجهزة وغير مرئية	N/r	N/r	3	4	5	
156			155	Permanently installed electrical equipment cabling (dispensers, coffee machines, ice machines etc.) are hidden from guest view الكهربائية التجهيزات يتم القهوة - غير مرئية	N/r	N/r	3	4	5	

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	A	B	C	D	E	F	G	H	I	J
157			156	Glasses are with no stains and in perfect conditions for client's use الزجاجيات جيدة	2	3	4	5	6	
158			157	Glasses are clean الزجاجيات نظيفة	3	3	3	3	3	
159			158	Chinaware with no stains, shining and in perfect conditions for client's use الخرزفية جيدة	2	3	4	5	6	
160			159	Chinaware are clean الخرزفية نظيفة	3	3	3	3	3	
161			160	Silvers are with no stain, shining and in perfect conditions for clients' use الفضيات جيدة	2	3	4	5	6	
162			161	Silvers are clean الفضيات نظيفة	3	3	3	3	3	
163			162	A/C temperature is between 18°-26° C بين ١٨ ٢٦ مئوية	M	M	M	M	M	
164	*		163	A/C is concealed or built in أجهزة التكييف غير مرئية مبيتة	N/r	N/r	3	M	M	
165			164	Tables and chairs are solid and stable	2	3	4	5	6	
166			165	Baby high chairs are available for ages from 1-3 years بين	N/r	N/r	3	4	5	
167			166	Baby high chairs are well maintained and clean جيذا ونظيفة	N/r	N/r	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
168			167	Furniture is well maintained جيدا	2	3	4	5	6	
169			168	Furniture is clean نظيف	3	3	3	3	3	
170			169	Floors are well maintained جيدا الأرضيات	2	3	4	5	6	
171			170	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
172			171	Walls are well maintained جيدا	2	3	4	5	6	
173			172	Walls are clean نظيفة	3	3	3	3	3	
174			173	Ceilings are well maintained جيدا	2	3	4	5	6	
175			174	Ceilings are clean نظيفة	3	3	3	3	3	
176			175	Snacking service has a detailed price list (Arabic and another language) in Egyptian pounds included taxes and service charge included الخفيفة بالجنيه العربية بها	N/r	N/r	M	M	M	
177			176	Snacking services are provided 24 hours الخفيفة ٢٤	N/r	N/r	N/r	N/r	M	
178			177	Snacking services are provided 18 hours الخفيفة ١٨	N/r	N/r	N/r	M	N/r	
179			178	Snacking services are provided 16 hours الخفيفة ١٦	N/r	N/r	3	N/r	N/r	

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	A	B	C	D	E	F	G	H	I	J
180	*	16-Swimming Pool	179	Swimming Pool (s) is/are available	N/r	2	3	M	M	
181			180	At least one pool is heated للتسخين يتوافر	N/r	N/r	N/r	4	M	
182			181	If there is swimming pool, certified lifeguard is available during the opening periods of swimming pool لشهادة تشغيل هذا	N/r	M	M	M	M	
183			182	Lifeguard is easily identifiable سهولة	N/r	M	M	M	M	
184			183	Keeping a note book where daily water quality records are recorded. المياه يتم فيه تسجيل يومية	N/r	M	M	M	M	
185			184	Minimum 1 shower is visible and available around each swimming pool	N/r	M	M	M	M	
186	*		185	Foot basin next to each swimming pool is available بانينو	N/r	M	M	M	M	
187			186	Pool depths markings are clearly visible on pool side توفير	N/r	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
188			187	Information board displaying opening times, users' rules and regulations is available next to each swimming pool area and in at least two languages تعليمات بها اتباعها بلغتين	N/r	M	M	M	M	
189			188	Sunbeds are provided, they are sun-resistant and with adjustable back rest للتعديل	N/r	M	M	M	M	
190			189	If mattresses are provided for sunbeds, they have a height of 5 cm and should be made with easy cleanable material يكون ارتفاعها 5 سهولة التنظيف توفير	N/r	M	M	M	M	
191			190	If there are mattresses they are well maintained جيذا	N/r	3	4	5	6	
192			191	If there are mattresses they are clean نظيفة	N/r	3	3	3	3	
193			192	Sunbeds are well maintained جيذا	N/r	3	4	5	6	
194			193	Sunbeds are clean نظيفة	N/r	3	3	3	3	
195			194	Pool side tables with minimum 25 x 25 cm are available ٢٥x٢٥	N/r	2	3	4	5	

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	A	B	C	D	E	F	G	H	I	J
196			195	Pool side tables are well maintained جيذا	N/r	3	4	5	6	
197			196	Pool side tables are clean نظيفة	N/r	3	3	3	3	
198			197	Fixed or mounted to floor or with wind secure foot-stand sun umbrellas are available الرياح	N/r	2	3	4	5	
199			198	Pool umbrellas are well maintained جيذا	N/r	3	4	5	6	
200			199	Pool umbrellas are clean نظيفة	N/r	3	3	3	3	
201			200	Clean towels are provided بشاكير نظيفة	N/r	3	M	M	M	
202			201	Waste baskets area available, well maintained and clean مهملات جيذا ونظيفة	N/r	3	4	5	6	
203			202	The swimming pool is well maintained جيذا	N/r	3	4	5	6	
204			203	The swimming pool is clean نظيف	N/r	3	3	3	3	
205			204	Swimming pool surrounding is well maintained جيذا المحيطة	N/r	3	4	5	6	
206			205	If swimming pool -surrounding is clean نظيفة المحيطة	N/r	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
207	*	17-Kids Swimming Pool	206	Kids swimming pool is provided, it can be part of the main swimming pool having a safety separation between the two parts بين الجزئين الرئيسي	N/r	M	M	M	M	
208			207	Pool depths markings are clearly visible on pool side تبيين جوانبه	N/r	M	M	M	M	
209			208	Swimming pool is heated للتسخين	N/r	N/r	3	4	5	
210			209	Swimming pool is under constant surveillance during opening hours. تشيغيله يخضع	N/r	M	M	M	M	
211			210	The swimming pool is well maintained جيذا	N/r	3	4	5	6	
212			211	The swimming pool is clean نظيف	N/r	3	3	3	3	
213			212	Swimming pool surrounding is well maintained جيذا المحيطة	N/r	3	4	5	6	
214			213	Swimming pool surrounding is clean نظيفة المحيطة	N/r	3	3	3	3	
215	*	18-Fitness / Health Club	214	Fitness room equipped with sports equipment and / or bodybuilding are available - it can be unisex وللياقة البدنية مجهزة بالتجهيزات للجنسين ويمكن	N/r	N/r	3	4	M	

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	A	B	C	D	E	F	G	H	I	J
216			215	The work-out equipment is well maintained جيدا التجهيزات	N/r	3	4	5	6	
217			216	The work-out equipment is clean نظيفة التجهيزات	N/r	3	3	3	3	
218			217	If mirrors exist in the fitness room, they are made of tempered glass or have anti-splinter treatment مرايا اللياقة، غير	N/r	2	3	4	5	
219			218	Temperature range is between 18° and- 26°C مئوية بين ٢٦ ١٨	N/r	M	M	M	M	
220			219	Fitness room is aerated and ventilated اللياقة البدنية جيدة التهوية	N/r	3	3	3	3	
221	*		220	2 Saunas are available - one for male and one for female - ٢ للسيدات	N/r	2	3	4	M	
222			221	Sauna equipment is made of natural wood and equipped with thermometer, Hydrometer, hour glass, wooden seal and ladle, stone protection and lamp protection. والتجهيزات الطبيعي بجهاز قياس وجهاز قياس رملية	N/r	2	3	4	5	
223			222	Sauna equipment is well maintained جيدا أجهزة	N/r	3	4	5	6	

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	A	B	C	D	E	F	G	H	I	J
224			223	Sauna equipment is clean أجهزة نظيفة	N/r	3	3	3	3	
225	*		224	2 Steam rooms are available - one for male and one for female لل سيدات	N/r	2	3	4	5	
226			225	Steam room is well maintained جيذا	N/r	3	4	5	6	
227			226	Steam room is clean نظيفة	N/r	3	3	3	3	
228	*		227	Massage cabins are available and equipped with massage table and wash-basin مجهزة غسل للوجه	N/r	M	M	M	M	
229			228	Massage cabin and equipment are well maintained كابينة وتجهيزات جيذا	N/r	3	4	5	6	
230			229	Massage cabin and equipment are clean كابينة وتجهيزات نظيفة	N/r	3	3	3	3	
231	*		230	Jacuzzi is available (inside or outside) -	N/r	2	3	4	5	
232			231	Jacuzzi are well maintained جيذا	N/r	3	4	5	6	
233			232	Jacuzzi are clean نظيف	N/r	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
234			233	Display of an internal regulation on the use of sauna, steam room and jacuzzi بها داخليا	N/r	3	M	M	M	
235	*		234	Separate lockable toilets, showers, changing areas for male and female are available لل سيدات مياه بها لتغيير يمكن غلقها	N/r	M	M	M	M	
236			235	Cold and hot water must be permanently available توفير مياه	N/r	M	M	M	M	
237			236	Prices list of care (2 languages) in Egyptian pounds including taxes and service charge is available بالجنيه بلغتين بها	N/r	M	M	M	M	
238			237	Lighting with energy-saving bulbs - low consumption.	N/r	2	3	4	5	
239			238	Floors are well maintained جيدا الأرضيات	N/r	3	4	5	6	
240			239	Floors are clean الأرضيات نظيفة	N/r	3	3	3	3	
241			240	Walls are well maintained جيدا	N/r	3	4	5	6	
242			241	Walls are clean نظيفة	N/r	3	3	3	3	
243			242	Ceilings are well maintained جيدا	N/r	3	4	5	6	

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	A	B	C	D	E	F	G	H	I	J
244			243	Ceilings are clean نظيفة	N/r	3	3	3	3	
245			244	All equipments (reception, decoration, rest room, vestiaires) are in a good state of maintenance التجهيزات والتجهيزات والديكور والمياه جيدا	N/r	3	4	5	6	
246			245	All equipments (reception, decoration, rest room, changing rooms) are clean التجهيزات والتجهيزات والديكور والمياه نظيفة تغيير	N/r	3	3	3	3	
247			19-Lodging area	246	Lodging units are equipped for a minimum of 2 people in a double bed or two twin beds مجهزة ٢ سريرين منفصلين	M	M	M	M	M
248	*		247	Lodging area including bathroom and entrance area, it has a minimum of 28 sqm excluding terrace/balcony الصالفة بها ٢٨ غير	N/r	N/r	N/r	N/r	M	
249	*		248	Lodging area including bathroom and entrance area, it has a minimum of 24 sqm excluding terrace/balcony الصالفة بها ٢٤ غير	N/r	N/r	N/r	M	N/r	

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	A	B	C	D	E	F	G	H	I	J
250	*		249	Lodging area including bathroom and entrance area, it has a minimum of 21 sqm excluding terrace/balcony الصافية غير بها ٢١	N/r	N/r	M	N/r	N/r	
251	*		250	Lodging area including bathroom and entrance area, it has a minimum of 18 sqm excluding terrace/balcony الصافية غير بها ١٨	N/r	M	N/r	N/r	N/r	
252	*		251	Lodging area including bathroom and entrance area, it has a minimum of 16 sqm excluding terrace/balcony الصافية غير بها ١٦	M	N/r	N/r	N/r	N/r	

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	A	B	C	D	E	F	G	H	I	J
253			252	In case of the establishment does not display in its customer information (internet, brochures, Hosting area ....) that all accommodation units are for non-smokers, a minimum of 30% of Lodging units are for non smokers and have appropriate signage designating them as such يتم التنويه - - أنه غير بالتدخين لغير المدخنين ٣٠ لغير المدخنين	1	2	3	4	5	
254	*		253	Lodging unit's door is solid with a minimum width of 80 cm net, height of 210 cm يفل ٨٠ ٢١٠	3	4	M	M	M	
255			254	Each lodging unit is identified by a number or names that differentiates them. يوجد بابها ليميزها غيرها	M	M	M	M	M	
256			255	Lodging unit door is self closing يعلق ذاتيا	3	4	M	M	M	
257			256	When provided, connect lodging unit doors have a locking device on each side متصلتين، يتم توفير إمكانية ناحية	M	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
258	*		257	Connected Lodging units have two solid doors with a minimum width of 70 cm net المتصلتين، يكون لها ٧٠ يقل	M	M	M	M	M	
259			258	Electronic door key must be provided توفير	N/r	N/r	M	M	M	
260			259	Mechanical door key must be provided توفير ميكانيكي	M	M	N/r	N/r	N/r	
261			260	Do not disturb / Please make up room card is available - new technology as an electronic system validates the criteria. "يرجى " " يوضح " تنظيف " ويمكن التكنولوجيا الحديثة الألكترونية	1	2	3	4	5	
262			261	Safety chain and spy hole are installed in lodging units' doors with a height of 160 cm from floor وعين سحرية ١٦٠	M	M	M	M	M	
263			262	Official Lodging units' rates signed by the representative of the Ministry of Tourism must be visible by customer either behind main door or inside the wardrobe door. السياحة	M	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
264			263	Emergency evacuation plan must be clearly displayed on the back of the bedroom door, indicating location of room, escape routes and meeting point. Plan to be at least in two languages بها خريطة الهروب الخريطة بلغتين	M	M	M	M	M	
265			264	A/C temperature range is between 18° and 26°C مئوية بين ٢٦ ١٨	M	M	M	M	M	
266			265	A/C is concealed or built in مبيت جهاز التكييف يكون غير	N/r	N/r	3	4	M	
267			266	From the entrance of the lodging unit 1 Control switch or similar as power saver - (traditional switch is not accepted) can turn on or off all electrical installations. Only derogation the minibar. مثيل له - البديل التقليدي غير - يمكن بواسطته تشغيل إيقاف تشغيل جميع الأجهزة الكهربائية فيما الميني	1	2	3	4	5	
268			267	Electric light switch is at the lodging unit entrance and bedside, some of which reversible among each other السريير مفاتيح الكهرباء بطريقة عكسية توافقية بينها وبين بعضها	1	2	3	4	M	
269			268	All electric switches are well maintained and clean مفاتيح الكهرباء جيدا ونظيفة	3	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
270			269	Entire room has 5 light units including bedside lights السريير	N/r	N/r	N/r	4	5	
271			270	Entire room has 4 light units including bedside lights السريير	1	2	3	N/r	N/r	
272			271	Lighting with energy-saving bulbs - low consumption.	1	2	3	4	5	
273			272	Wardrobe is available	M	M	M	M	M	
274			273	Wardrobe depth is 60 cm and 210 cm height ارتفاعه ١٢٠ و يكون ٦٠	1	2	3	4	5	
275			274	Dressing room is available الملايس	N/r	N/r	N/r	N/r	3	
276			275	Sewing kit is provided خياطة	N/r	N/r	N/r	4	5	
277			276	Shoe kit is provided أحذية	N/r	N/r	N/r	4	5	
278			277	Minimum 4 hangers with bars and 2 with clips of the same category and display (absence of wire hangers) are provided per person يسمح يكونوا ٢ ٤	N/r	N/r	N/r	N/r	M	

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	A	B	C	D	E	F	G	H	I	J
279			278	Minimum 3 hangers with bars and 1 with clipsof the same category and display (absence of wire hangers) are provided per person يسمح يكونوا	N/r	N/r	M	M	N/r	
280			279	Minimum 3 hangers per person should be provided of the same category and display (absence of wire hangers) يسمح يكونوا	M	M	N/r	N/r	N/r	
281			280	Laundry, dry cleaning and ironing services are provided الغسيل والتنظيف	N/r	N/r	3	M	M	
282			281	Laundry bags and price lists itemized and priced indicating applicable taxes and service charges are available أكياس غسيل بها	N/r	N/r	3	4	M	
283			282	Safe boxes securely fixed and hidden are available وغير مرئية	N/r	N/r	M	M	M	
284			283	Luggage Rack is available -Can be fixed or foldable. - يمكن يكون يكون	N/r	N/r	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
285			284	Extra Luggage Rack is available- Can be fixed or foldable. - يمكن يكون يكون	N/r	N/r	3	4	5	
286			285	Bed sizes: single : 120 x 200 cm, double: 160 x 200 cm, twins: 2 beds of 100 x 200 cm السريير: ٢٠٠ x ١٢٠ للسريير ٢٠٠ x ١٦٠ للسريير سرييرين مفردين ٢٠٠ x ١٠٠	N/r	N/r	N/r	M	M	
287			286	Bed sizes: single: 100 x 200 cm, double: 150 x 200 cm, twins 2 beds 90 x 200 cm السريير: ٢٠٠ x ١٠٠ للسريير ٢٠٠ x ١٥٠ للسريير سرييرين مفردين ٢٠٠ x ٩٠	N/r	N/r	M	N/r	N/r	
288			287	Bed sizes: single: 90 x 190 cm, double: 140 x 190 cm, twins 2 beds 90 x 190 cm السريير: ١٩٠ x ٩٠ للسريير ١٩٠ x ١٤٠ للسريير سرييرين مفردين ١٩٠ x ٩٠	M	M	N/r	N/r	N/r	
289			288	Bed head board is available ظهر السريير	2	3	M	M	M	
290			289	Mattress height is of at least 25 cm يقبل ٢٥	N/r	N/r	N/r	N/r	5	
291			290	Mattress height is of at least 20 cm يقبل ٢٠	1	2	3	4	N/r	

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292			291	Mattress is straight, in good condition and clean مستقيمة جيدا ونظيفة	3	3	3	3	3	
293			292	There is washable mattress protector (Melton) above the mattress ( ) يمكن غسله يوضع	M	M	M	M	M	
294			293	Mattress protector (Melton) above the mattress is in good condition and clean يكون جيدة ونظيف	M	M	M	M	M	
295			294	Extra beds such as Z - beds and sofa beds should have a mattress with a minimum depth of 10 cm سريير يمكن استخدامها كسريير يقل 10	1	2	M	M	M	
296			295	The bed wooden slides and sides are covered in a good condition unless base of special design تغطية الخشبية السريير ( هناك تصميم للسريير ) جيدة	N/r	N/r	3	4	M	
297			296	Body covering duvet with duvet cover is provided له	N/r	N/r	M	M	M	
298			297	Body covering blanket is provided بطانية	M	M	N/r	N/r	N/r	
299			298	All bed linen is not worn and absent of holes جميع السريير جيدا	M	M	M	M	M	
300			299	All bed linen is clean and is stainless جميع السريير نظيفة	3	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
301			300	Bed sheet is well sized to fit mattress size يتناسب ملاية السرير حجمه	3	3	3	3	3	
302			301	One pillow is available per person ١	M	M	N/r	N/r	N/r	
303			302	Two pillows are available per person ٢	N/r	N/r	M	M	M	
304			303	Pillow protection on all pillows are provided أكياس داخلية لحمايتها	M	M	M	M	M	
305			304	Pillow case on all pillows are provided أكياس خارجية	M	M	M	M	M	
306			305	1 bedside table per person السرير ( )	M	M	M	M	M	
307			306	Bedside table size: 50 x 50 cm per person. When twin beds only one bedside table between the two beds can be accepted provided the size of the two tables. السرير يلي: ٥٠x٥٠ سريرين مفردين، يمكن بين السريرين المنضدتين	N/r	N/r	N/r	N/r	M	

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	A	B	C	D	E	F	G	H	I	J
308			307	<p>Bedside table size: 40 x 40 cm per person. When twin beds only one bedside table between the two beds can be accepted provided the size of the two tables.</p> <p>السريـر يلى: ٤٠×٤٠ سريـرين مفردين، يمكن بين السريـرين المنضدتين</p>	3	4	M	M	N/r	
309			308	<p>Dressing table and/or desk, mirror and seat are provided</p> <p>تسريـحتو /</p>	N/r	N/r	3	M	M	
310			309	<p>1 electrical socket at desk or dressing table free for guest use is available</p> <p>التسريـحة فيشة كهربائية غير</p>	N/R	N/r	3	4	M	
311			310	<p>One supplementary armchair at least is provided</p> <p>وظهر</p>	1	2	M	M	N/r	
312			311	<p>Two supplementary armchairs at least are provided</p> <p>وظهر ٢</p>	N/r	N/r	3	4	M	
313			312	<p>Full length mirror minimum size 120 cm x 40 cm is available</p> <p>طولية يقل طولها ٤٠ × ١٢٠</p>	N/r	N/r	3	4	5	
314			313	<p>Waste basket, (fire resistant required in smoking rooms) is available</p> <p>مهملات للحريق المدخنين</p>	M	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
315			314	Guest service directory exists in paper or electronic form can also be on TV screen. ويمكن دليل للنزول أيضا يكون التليفزيون	1	2	3	4	5	
316			315	Net or voile curtain is available when there is a vis-à-vis and the client is deprived of his privacy. خفيفة الخصوصية للنزول	N/r	N/r	M	M	M	
317			316	Net or voile curtain and black-out are clean نظيفة الخفيفة	3	3	3	3	3	
318			317	Curtain rails are not be visible (except specific decoration) قبيل غير مرئية - الديكور	N/r	N/r	3	4	5	
319			318	Decor curtains are available كديكور	N/r	N/r	3	4	5	
320			319	Black out facilities are available وسيلة	1	2	M	M	M	
321			320	Black-out facilities are efficient الوسيلة	1	2	3	4	5	
322			321	Internal ( room to room, room to outlets, to reception etc.) Local and international calls are possible directly or through the services of the establishment. / إمكانية إمكانية	1	2	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
323			322	Internet service is provided either wired but separate from the telephone line or by Wi-Fi توفير سلكية التليفون طريق	1	2	M	M	M	
324			323	Guest service directory exists in paper or electronic form, it can also be on TV screen. ويمكن التليفزيون دليل للنزيل أيضا يكون	N/r	N/r	3	4	5	
325			324	Telephone and internet information is available تليفون	N/r	N/r	3	4	M	
326			325	A TV is available تليفزيون	M	M	N/r	N/r	N/r	
327			326	A flat TV set with a minimum size of 30 inch with a remote control is provided تليفزيون ٣٠ جهاز	N/r	N/r	M	M	N/r	
328			327	A flat TV set with a minimum size of 40 inch with a remote control is provided تليفزيون ٤٠ جهاز	N/r	N/r	N/r	N/r	M	
329			328	A note pad and pencil/pen are available كتابية	N/r	N/r	3	4	M	
330			329	National & International channels are available تليفزيون محلية ودولية	3	4	M	M	M	
331			330	In house channels are available تليفزيونية داخلية	N/r	N/r	N/r	N/r	4	

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	A	B	C	D	E	F	G	H	I	J
332			331	A list of available chain identified per channel is available near the TV or electronic form can also be on TV screen. التلفزيونية التلفزيون ويمكن التلفزيون	N/r	N/r	3	4	5	
333			332	Minibar is available and operating. مبنى يعمل	1	2	M	M	M	
334			333	Minibar is stocked on upon request with a minimum of four different beverages and displays a price list indicating all applicable taxes and service charges. مبنى يتم بها	N/r	N/r	3	4	5	
335			334	Minibar is clean المبنى يكون نظيف	3	3	3	3	3	
336			335	If minibar is stocked, drinking glasses are available for the minibar - minimum 1 glass per person (in supplement to bathroom glasses) المبنى يتم توفير ١	N/r	N/r	3	M	M	
337			336	All TV, Minibar cabling are hidden بالتلفزيون والتوصيلات الكهربائية والمبنى غير مرئية	1	2	3	4	5	
338			337	Room Service is available 24 hours per day, 7 days a week أيام ٢٤	N/r	N/r	N/r	M	M	

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	A	B	C	D	E	F	G	H	I	J
339			338	Room Service is available 16 hours per day, 7 days a week أيام ١٦	N/r	N/r	3	N/r	N/r	
340			339	Room service list is available in 2 languages prices, indicating service charges and taxes, amplitude of service and contact number بلغتين بها التليفون	N/r	N/r	M	M	M	
341			340	Terrace: if provided to have an area of more than 6 sqm, it could be furnished with 1 table and 2 armchairs مساحته : ٦ ويجب وظهر ٢ يكون ١	N/r	N/r	N/r	4	5	
342			341	Furniture is well maintained جيذا	2	3	4	5	6	
343			342	Furniture is clean نظيف	3	3	3	3	3	
344			343	Floors are well maintained الأرضيات جيذا	2	3	4	5	6	
345			344	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
346			345	Walls are well maintained جيذا	2	3	4	5	6	
347			346	Walls are clean نظيفة	3	3	3	3	3	
348			347	Ceilings are well maintained جيذا	2	3	4	5	6	

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	A	B	C	D	E	F	G	H	I	J
349		20-Lodging unit Bathroom	348	Ceilings are clean نظيفة	3	3	3	3	3	
350			349	All lodging units have bathroom and toilet - maybe closed, semi open or open space. When open space, toilet and shower must be closed وتواليت، يكون يجب رؤية للتواليت	M	M	M	M	M	
351			350	If Bathroom has a door, its minimum width is 70 cm net يقبل عرضه ٧٠	M	M	M	M	M	
352			351	1 clothes hook should be provided ١	M	M	N/r	N/r	N/r	
353			352	2 clothes hooks or double hook are provided ٢	N/r	N/r	M	M	M	
354			353	Electrical extraction is provided كهربائي	M	M	M	M	M	
355			354	Extraction grid is well maintained and clean جيذا ونظيفة	3	3	3	3	3	
356			355	One wash basin is available in all bathrooms غسيل للوجه	M	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
357			356	Space to store bathroom supplies is available لتخزين	1	2	3	4	5	
358			357	Space and/or tray to store bathroom supplies is well maintained and clean تخزين جيدا ونظيف	3	3	3	3	3	
359			358	Water pipes are hidden from guest view مواسير المياه غير مرئية	N/r	N/r	3	M	M	
360			359	Sealed glasses or with caps are provided (1 per person) -	1	2	M	M	M	
361			360	Cold and hot water is permanently available	M	M	M	M	M	
362			361	Cold and hot water is translucent يكون	1	2	3	4	5	
363			362	Hot and cold water arrives quickly (no more than one minute, loop circuit) دقيقة -	N/r	N/r	3	4	5	
364			363	In case there are boilers units, they are hidden from guest view غير مرئية	1	2	M	M	M	
365			364	Covered waste stainless steel basket is provided and to be opened by foot ( in 1* & 2* can be in plasitc) مهمات ستيل والنجمتين يمكن البلاستيك -	M	M	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
366			365	Taps and all bathroom appliances are well maintained جيدا	2	3	4	5	6	
367			366	Taps and all bathroom appliances are clean نظيفة	3	3	3	3	3	
368			367	Tissue box is available at basin area غسيل الوجه مناديل ورقية	N/r	N/r	3	4	M	
369			368	Tissue box is in stainless steel ستيل مناديل	N/r	N/r	3	4	5	
370			369	Mirror with light above the washing basin is provided غسيل الوجه يعلوها	M	M	M	M	M	
371			370	Hairdryer is provided	N/r	N/r	3	4	M	
372			371	1 free razor-type power outlet with low-voltage transformer is provided (can be integrated into the wall-mounted dryer). فيشة لماكينة كهربائية جهد -	N/r	N/r	3	4	M	
373			372	Magnifying mirror is available	N/r	N/r	4	M	N/r	
374			373	Magnifying mirror has a light بها	N/r	N/r	N/r	N/r	M	

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	A	B	C	D	E	F	G	H	I	J
375			374	Toilet with seat, and with internal or external water jet - integrated in the bathroom - is provided تواليتات مياه المياه	M	M	M	M	M	
376			375	Toilet brush, clean, in good condition and closed in stainless steel support ( in 1* & 2* can be in plastic) تنظيف نظيفة جيداً ولها البلاستيك والنجمتين ستيل - يمكن	M	M	M	M	M	
377			376	Toilet paper on holder is provided تواليت	M	M	M	M	M	
378			377	An extra toilet paper role on holder is provided إضافية التواليت	1	2	3	4	5	
379			378	Hygiene bags in holder are provided أكياس صحية	1	2	M	M	M	
380			379	Bath tub or shower cabin or walk In shower is available كابينة	M	M	M	M	M	
381			380	Shower head is adjustable between 140 and 210 cm height must be provided يكون للتعديل بين ١٤٠ ٢١٠	1	2	3	4	5	
382			381	Security glass or acrylic water screen is available - Shower curtains are not accepted للتأمين للمياه الأكريليك - يسمح	N/r	N/r	M	M	N/r	

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	A	B	C	D	E	F	G	H	I	J
383			382	Security glass water screen in shower or on bath tub is available - Shower curtains are not accepted للتأمين يسمح -	N/r	N/r	N/r	N/r	M	
384			383	Shower curtain is available-	M	M	N/r	N/r	N/r	
385			384	Shower curtain or Water screen are well maintained and clean. جيذا ونظيفة	3	3	3	3	3	
386			385	Safety handle on bath tub and shower wall is available	M	M	M	M	M	
387			386	A hanger string or similar solution is available (indoor or outdoor) بديلة	N/r	N/r	3	4	5	
388			387	Towel support next to the wash basin is installed غسيل الوجه	M	M	M	M	M	
389			388	Towel rack support next to the bathtub and/or shower is installed يكون	M	M	M	M	M	
390			389	1 bath, 1 hand and 1 face towel per person, 100% cotton are provided الآتية %١٠٠ : ١ لليد، ١ للوجه	N/r	N/r	N/r	N/r	M	

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	A	B	C	D	E	F	G	H	I	J
391			390	1 bath, 1 hand towel per person, 100% cotton are provided الآتية للبد ١ : ١٠٠%	N/r	N/r	M	M	N/r	
392			391	1 towel per person is provided	M	M	N/r	N/r	N/r	
393			392	2 bath mats are available ٢	N/r	N/r	N/r	N/r	M	
394			393	1 bath mat is available ١	N/r	N/r	M	M	N/r	
395			394	Bath towel 150 x100 cm; hand towel 100 x 50; face towel 30 x 30cm; bath mat 60 x 90 cm are available ١٠٠ x ١٥٠ : الوجه ٣٠ x ٣٠ اليد ٥٠ x ١٠٠ ٩٠ x ٦٠	N/r	N/r	N/r	N/r	M	
396			395	Bath towel 140 x 70 cm; hand towel 100 x 50 cm; face towel 30 x 30cm; bath mat 60 x 90 cm are available ٧٠ x ١٤٠ : الوجه ٣٠ x ٣٠ اليد ٥٠ x ١٠٠ ٩٠ x ٦٠	N/r	N/r	M	M	N/r	
397			396	Bath towel 140 x 70 cm; hand towel 70 x 50 cm; bath mat 60 x 90 cm are available ٧٠ x ١٤٠ : البد ٥٠ x ٧٠ ٩٠ x ٦٠	M	M	N/r	N/r	N/r	

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	A	B	C	D	E	F	G	H	I	J
398			397	1 Bathrobe per person, 100% cotton is available %١٠٠	N/r	N/r	N/r	N/r	M	
399			398	1 Bathrobe 100% cotton - upon request - is available %١٠٠ توفير	N/r	N/r	3	4	N/r	
400			399	Slippers are available	N/r	N/r	N/r	N/r	M	
401			400	Slippers upon request are available توفير	N/r	N/r	3	4	N/r	
402			401	Telephone is available تليفون	N/r	N/r	N/r	N/r	5	
403			402	Weighing scale is available ميزان	N/r	N/r	N/r	N/r	5	
404			403	The following is provided per person: 1 shampoo, 1 shower gel, 1 soap, body lotion and/or conditioner جيل، يلى : /	N/r	N/r	N/r	N/r	M	
405			404	The following is provided per person: 1 shampoo, , 1 shower gel (Shampoo and shower gel can be 2 in 1 or in dispenser) 1 soap. جيل (يمكن يلى : / ديسبنسر) ١ x ٢ يكون	N/r	N/r	M	M	N/r	
406			405	The following should be provided per person: 1 shampoo, 1 soap يلى :	M	M	N/r	N/r	N/r	

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	A	B	C	D	E	F	G	H	I	J
407			406	On request: 1 conditioner, 1 body lotion, 1 shower cap, shaving set, tooth brush and tooth paste and nail file are available يكون : يحمل	N/r	N/r	N/r	4	5	
408			407	All the above are branded under the same name / label and to be with a minimum of 30 ml per item (samples are not acceptable) ويكون العينات ٣٠	N/r	N/r	3	4	5	
409			408	All toilet water tanks have dual flush economizer system بالتوايلات يكون لديها المياه جميع للمياه	1	2	3	4	5	
410			409	All taps and shower heads have economizing frother (air mixer) الصنابير جميع هواء	1	2	3	4	5	
411			410	Joints baths, sinks and showers are in good condition, well maintained and clean (drain of waste water in good working). جيدا جيدة ونظيفة يعمل	3	3	3	3	3	
412			411	Furniture is well maintained جيدا	2	3	4	5	6	
413			412	Furniture is clean نظيف	3	3	3	3	3	

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	A	B	C	D	E	F	G	H	I	J
414	*		413	Floor is antislip surface الأرضية	M	M	M	M	M	
415			414	Floors are well maintained الأرضيات جيدا	2	3	4	5	6	
416			415	Floors are clean الأرضيات نظيفة	3	3	3	3	3	
417			416	Walls are well maintained جيدا	2	3	4	5	6	
418			417	Walls are clean نظيفة	3	3	3	3	3	
419			418	Ceilings are well maintained جيدا	2	3	4	5	6	
420			419	Ceilings are clean نظيفة	3	3	3	3	3	
421	*		21-Lodging unit and bathroom- for wheelchair users	420	1% of total rooms with a minimum of 1 room is available 1%	N/r	N/r	3	M	M
422	*		421	If room of those with special needs is not on the ground floor an elevator is provided الإحتياجات يلزم	N/r	N/r	M	M	M	
423	*		422	Guest room door has at least width of 1m net 1.00	N/r	N/r	3	4	5	

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	A	B	C	D	E	F	G	H	I	J
424			423	Door handles are between 90-120 cm from floor level يكون بين ٩٠ ١٢٠	N/r	N/r	3	4	5	
425			424	Safety chain and Spy -holes positioned between 110-120 cm from floor level are available وعين سحرية بين ١١٠ ١٢٠	N/r	N/r	3	4	5	
426			425	Floor is of hard surface - can have fixed or glued shaved carpet (no rugs allowed) الأرضيات - يمكن الموكيت يسمح	N/r	N/r	3	4	5	
427			426	Main room lights are controllable from the bed الرئيسية يتم فيها السرير	N/r	N/r	3	4	5	
428			427	Firm bed surface is between 45-54 cm height السرير ويكون بين ٤٥ ٥٤	N/r	N/r	3	4	5	
429			428	Tables/desks with free space under them has at least 65 high and 75 cm wide خالية / ٦٥ ٧٥	N/r	N/r	3	4	5	
430			429	Mirrors at seating level with a bottom edge are no higher than 90 cm above floor السفلية لها يزيد ٩٠	N/r	N/r	3	4	5	

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	A	B	C	D	E	F	G	H	I	J
431			430	Clothes rail is at maximum height of 140 cm لا يزيد ١٤٠	N/r	N/r	3	4	5	
432			431	Electrical equipment (TV, A/C units) have remote control جهاز لأجهزة التلفزيون	N/r	N/r	3	4	5	
433			432	Telephones have larger buttons and a button to summon assistance in case of emergency تليفونات كبيرة وبها	N/r	N/r	3	4	5	
434			433	At least one chair seat with rigid arms is available	N/r	N/r	3	4	5	
435			434	Bathroom door is outward swinging or sliding, at least 100 cm wide net and with handle between 90 -120 cm height from floor level يفتح ١٠٠ ويكون مقبضه بين ٩٠ عرضة ١٢٠	N/r	N/r	3	4	5	
436			435	Toilet cabin minimum size is 120 cm x 150 cm with a minimum of 1m clear in front of toilet seat كابينة المياه ١٥٠ x ١٢٠ خالية هناك ١٠٠ التواليت	N/r	N/r	3	4	5	

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	A	B	C	D	E	F	G	H	I	J
437			436	Toilet seat height is between 43-49 cm with internal or external water jet بين ٤٣ ٤٩	N/r	N/r	M	M	M	
438			437	Wash basin is 50 cm width and 72- 74 cm height from floor level with a sufficient space under basin and a mirror over the basin with height between 50 -80 cm with a long arm tap بين ٧٢ ٥٠ غسيل الوجه يكون كافية ٧٤ بين ٨٠ ٥٠ طويل	N/r	N/r	M	M	M	
439			438	Safety rails horizontal and vertical are provided beside wash basin and toilet seat التواليت أفقية و عرضية	N/r	N/r	3	4	5	
440			439	All supplies(toiletries) are 90 -120 cm height from floor level بين ١٢٠ ٩٠	N/r	N/r	3	4	5	
441			440	Floor is antislip surface الأرضيات	N/r	N/r	3	4	5	
442			441	Walk In shower is 90cm x 90 cm with no shower curtain مساحتها ٩٠ x ٩٠	N/r	N/r	M	M	M	

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	A	B	C	D	E	F	G	H	I	J
443			442	Adjustable shower head between 120-150 cm and a hinged shower seat 50 cm from floor level is available يكون للتعديل بين ١٢٠ ١٥٠ ٥٠	N/r	N/r	M	M	M	
444		23-Medical Medical Service الطبية	443	A doctor is under contract for rapid intervention طبيب يمكنه السريع	M	M	M	M	M	
445			444	Clinic is available عيادة طبية	N/r	N/r	N/r	3	3	
446			445	Clinic floors are well maintained and clean أرضيات العيادة الطبية جيدا ونظيفة	N/r	N/r	N/r	3	3	
447			446	Clinic walls are well maintained and clean العيادة الطبية جيدا ونظيفة	N/r	N/r	N/r	3	3	
448			447	Clinic ceilings are well maintained and clean العيادة الطبية جيدا ونظيفة	N/r	N/r	N/r	3	3	
449			448	All clinic furniture is well mantained العيادة الطبية جيدا	N/r	N/r	N/r	3	3	
450			449	All clinic furniture is clean العيادة الطبية نظيف	N/r	N/r	N/r	3	3	
451			450	An equipped First Aid box is available الأولية به مجهزة	M	M	M	M	M	



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	A	B	C	D	E	F	G	H	I	J
454		28-Cleanliness and maintenance والصيانة	453	For the points related to the maintenance and cleanliness of corridors, walkways, swimming pools, restaurants / bars and lodging units. it should reach 70% of the total number of points of these criteria  بالصيانة / المشايات يجب للمعايير %٧٠	30	30	30	30	30	
455										
456										
457				Total mandatory criteria						
458				Total non-compliant mandatory criteria						
459				Total points criteria						
460				Total non-compliant points						
461				Minimum percentage points						
462				Percentage of points obtained						
463										

EGYPT - HOSPITALITY CLASSIFICATION FOR HOTELS

	A	B	C	D	E	F	G	H	I	J
464				NOTE: M = Mandatory must have item, A number = flexible score item N/r = not required						
465										